

7. Ship Immediately

- **Use a fast and reliable shipping service.** Such as FedEx or UPS, to ensure the package is received at the laboratory within a maximum of 7 calendar days.
- Make sure the it is dropped off **before** the courier's cutoff time.
- Do not ship weeks with **statutory holidays** (CAD & US).
- **IMPORTANT:** Since August 29, 2025, Canadians must complete a customs declaration. Where to ship and instructions are available at accustarcanada.com/shipme. Please scroll to the “**New U.S. Shipping Rules**” section and **click the link** in that paragraph and refer to sections 2 and 3.




Receiving Your Results

Your test results will be **emailed** within **2–3 business days** after the lab receives your sample.

NOTE: The laboratory does not send confirmation of receipt. Track your shipment using your courier's tracking number to confirm delivery.

Didn't get you report?

- Visit accustarcanada.com and click on **VIEW TEST RESULTS** located in the top menu bar
- Enter the device number and tested postal code
-  Questions. Visit our FAQ section at accustarcanada.com

SHORT TERM RADON TEST KIT FOR RADON IN AIR

INSTRUCTIONS

AccuStarCanada.com
☎ 1-855-85-RADON
✉ info@accustarcanada.ca

V1,7

Preparing the House for Testing

Test Duration: 48 to 96 hours

To ensure valid results, the test must be done under **Closed House Conditions** for at least **12 hours before** the test begins and **throughout** the entire test period. **Do not open the vial until you are ready to begin.**

1. Choose Your Test Timing

- Plan to **end the test on a Monday and mail it the same day.**
- The lab must **receive the device within 7 calendar days** of the test end date.
- **Avoid shipping during any Canadian or U.S. statutory holiday week.**

2. Maintain Closed House Conditions

- Keep **all exterior doors** closed, except for brief entry/exit.
- Keep **all windows closed.**
- Set HVAC systems to “**Auto**” and those installed in windows to **recirculation** mode.
- You **may use dehumidifiers.**
- **Do not use** whole-house exhaust fans.
- **Do not use** wood or coal stoves (unless they're your main source of heat).
- If there is a **radon mitigation system, leave it ON.**

Avoid testing during:

- Sustained **high winds** or **heavy rain.**
- Extreme **indoor heat, cold, or humidity.**

3. Select the Test Area

Health Canada recommends placing the device in a normally occupied room in either the basement or main floor of a house. Do not test the 2nd floor. In apartments or condos, test the bedroom.

A **normally occupied room** is any area where someone spends **more than 4 hours per day**, or averages that time across the year. Areas expected to become regularly used, such as future bedrooms or offices, also qualify. If you can, prioritize bedrooms or an office. Other suitable locations include living rooms, family rooms, dens, playrooms, or work spaces.

DO NOT:

- Test in kitchens, bathrooms, laundry rooms, closets, crawl spaces, furnace rooms, or any area.
- Place under blowing air (vents, fans, windows).

4. Placement Guidelines

- Position 3–6.5 ft (0.8–2 m) from the floor (breathing zone)
- Keep at least 20 in (50 cm) from the ceiling
- Keep at least 8 in (20 cm) from other objects to allow airflow
- Place about 16 in (40 cm) from an interior wall or 20 in (50 cm) from an exterior wall
- **For real estate transactions:** Use **two test devices**, placed **4 inches (10 cm)** apart.
- **Do NOT place on concrete or natural stone**

5. Performing and Ending the Test

- Check the **expiration date.**
 - The lab must receive the device before the expiry date otherwise it will be invalid.
- Remove the **lid** and leave open for **48 to 96 hours.**
- **Do not touch or move** the devices during the test.
- After 48-96 hours, **place the lid back on**
- **Mail the same day** (Monday).

🚫 You'll need to **purchase and redo** (invalid) the test if:

- Open for **less than 48 hours**
- Open for **more than 96 hours**
- Received later than 7 calendar days.
- Received after the expiry date

6. Submit Your Information

Go to **accustarcanada.com**, click **ONLINE PORTAL** in the top menu and complete the form.

⚠️ If the form is not completed, your report cannot be processed.

The lab uses your **device number** and **tested address**, not your name or email, to identify the sample

Keep the device number. You may need it to obtain your report.

🔴 Critical Timing:

AccuStar Labs **must receive your sample within 7 calendar days** of the end date. If it arrives later, **there will be no radon left to test**, and your results will be **void**.