



TEST KIT FOR RADON IN WATER

INSTRUCTIONS AND DATASHEET

AccuStarCanada.com

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What you'll receive:

- Vial and heat pad (for use during cold months or when there is risk of frost)

Important:

- Avoid shipping during extreme cold weather forecasts.

Getting Started

1. Collect the Water Sample

- **We highly recommend to take the sample on a Monday and ship the same day.**
- Check for both Canadian **and** U.S. holidays. If there is a holiday, wait until the next week to take your sample.

Why This Matters

Radon in water breaks down rapidly. If your sample isn't received by the lab within 7 calendar days, the radon will have dissipated, leaving nothing to test.

How to Collect the Sample:

1. **Remove** faucet attachments (aerators, filters).
2. For private wells, **flush the system** by running the tap for **10 minutes**.
3. Fill a clean bowl with water from the tap.
4. Unscrew the cap and submerge vial and place open side facing upwards in the bowl.
5. While underwater, fill the vial completely and tighten the cap while still submerged.
6. Lift the vial and check for **air bubbles**.
 - If you see any, empty the vial and repeat steps 4 and 5.
7. If a double water test is being conducted, collect the 2nd water sample from the same location as the first.

Do not sample from hoses or treated water lines **unless required**.

2. Submit Your Information

Complete the online form accustarcanada.com and click **ONLINE PORTAL** in the top menu.



If the form is not completed, your report cannot be processed.

The lab uses your **device number** and **tested address**, not your name or email, to identify the sample.

Keep the device number. You may need it to obtain your report.



Critical Timing:

AccuStar Labs **must receive your sample within 7 calendar days** of collection. If it arrives later, **there will be no radon left to test**, and your results will be **void**.

3. Ship Water Vial Immediately

- Use the heat pad only in cold weather: activate it and place on the vial.
- **Use a fast and reliable shipping service.** Such as FedEx or UPS, to ensure the package is received at the laboratory within a maximum of 7 calendar days.
- Make sure the it is dropped off **before** the courier's cutoff time.
- Do not ship weeks with **statutory holidays** (CAD & US).
- **IMPORTANT:** Since August 29, 2025, Canadians must complete a customs declaration. Where to ship and instructions are available at accustarcanada.com/shipme. Please scroll to the “**New U.S. Shipping Rules**” section and **click the link** in that paragraph and refer to sections 2 and 3.

Your test results will be **emailed to the address you provided on the online form within 2-3 business days** after the lab receives your sample.

NOTE: The laboratory does not send confirmation of receipt. Track your shipment using your courier’s tracking number to confirm delivery.

Didn’t get your report?

- Visit accustarcanada.com and click on **VIEW TEST RESULTS** located in the top menu bar and enter the device number and tested postal code.



Questions. Visit our FAQ section at accustarcanada.com

Test Data Sheet

Please submit your test information through the **Online Portal**, as described in **Section 2 of the user guide**. This form is provided in case you are unable to access the portal.

Device Information

Device Number 1: _____

Device Number 2 (if applicable): _____

Sender Information

Full Name: _____

Email Address: _____

Sender's Address:

Street: _____

City: _____ Province: _____ Postal Code: _____

Test Location

☐ Same address as sender

If different, please complete below:

Tested Name: _____

Test Address:

Street: _____

City: _____ Province: _____ Postal Code: _____

Sample Collection Details

Start Date (MM-DD-YYYY): _____

Start Time (HH:MM AM/PM): _____

Please fill out all fields clearly to avoid any delays.